

Product Safety Recall



Carrier Hi-Wall & Cassette Split Air Conditioning Systems

38SHV052P1, 38QHF080, 38SHV071P1, 38TSV067P1, 38SHV087P1,
38SHV135P1, 38SHV165P1, 38TSV110P1, 38TSV130P1, 38SHV105P1
and 38TSV080P1

Sold in Australia between October 2013 and July 2019

Defect: The fan motor located in the outdoor condensing unit may fail.

Hazard: If the fan motor in the condensing unit fails, in rare cases, property damage and/or personal injury could result.

What to do: If you had any of the above models installed at your premises between October 2013 and July 2019, you may continue to use the unit but where possible, you should ensure that all objects and debris are kept at least 61cm from the unit as per the user manual. Carrier is undertaking a re-work program to fix the potential defect. Please contact Carrier at the details below so that Carrier can make arrangements to carry out the required re-work at your premises free of charge.

Contact details: You can contact Carrier on 1800 959 554 or by email at carrier.rework@ahi-carrier.com.au or visit our dedicated website at: www.carrierrework.com.au

See productsafety.gov.au for
Australian product recall information